

HOW TO CHANGE YOUR CARD PIN

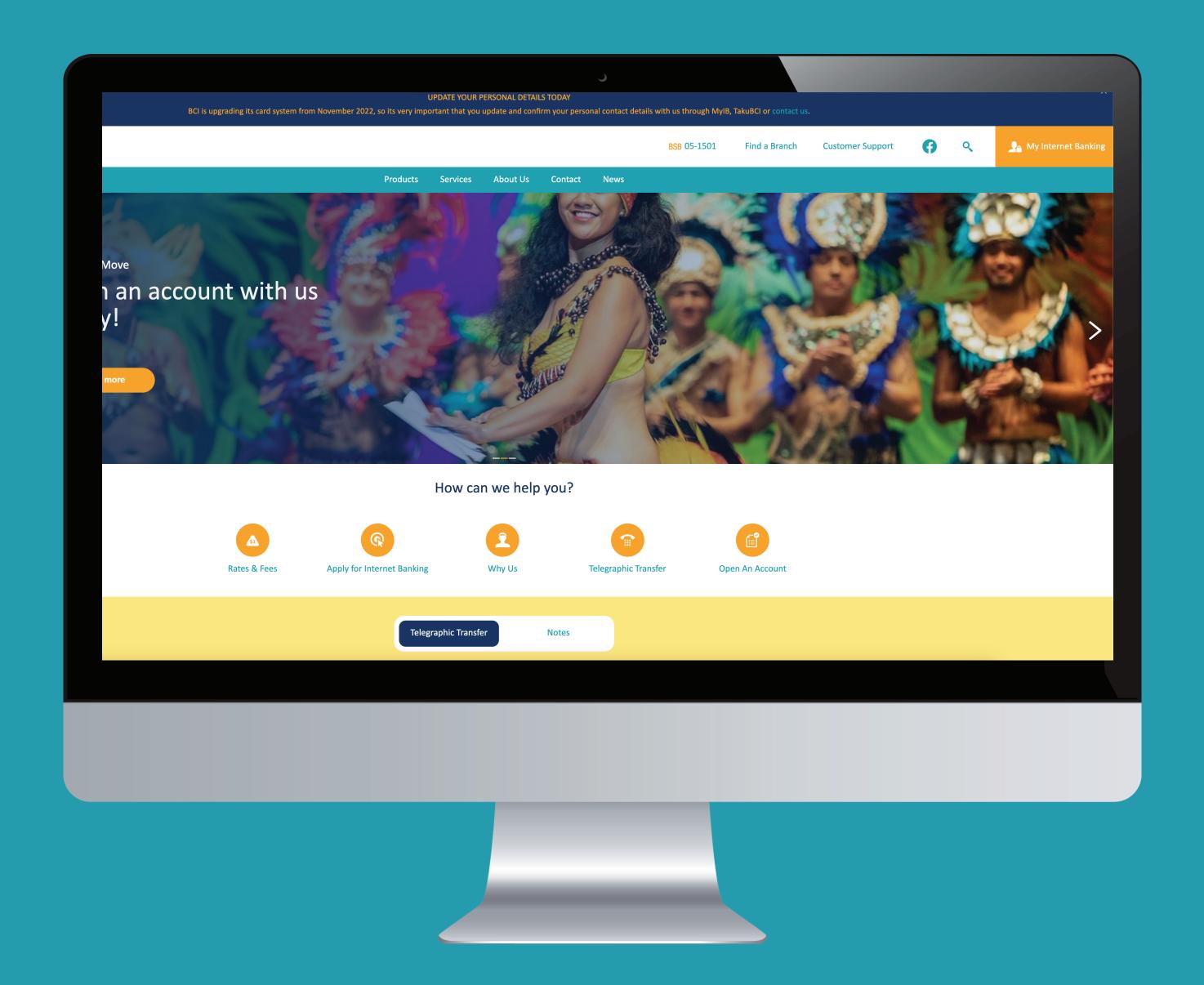
How to guide



Open your web browser and type bci.co.ck



Click My Internet Banking



Login to your BCI Internet Banking



For registered Internet Banking users, enter your Client Number and Password.

Client Number

Password

Forgotten your Password? (1)

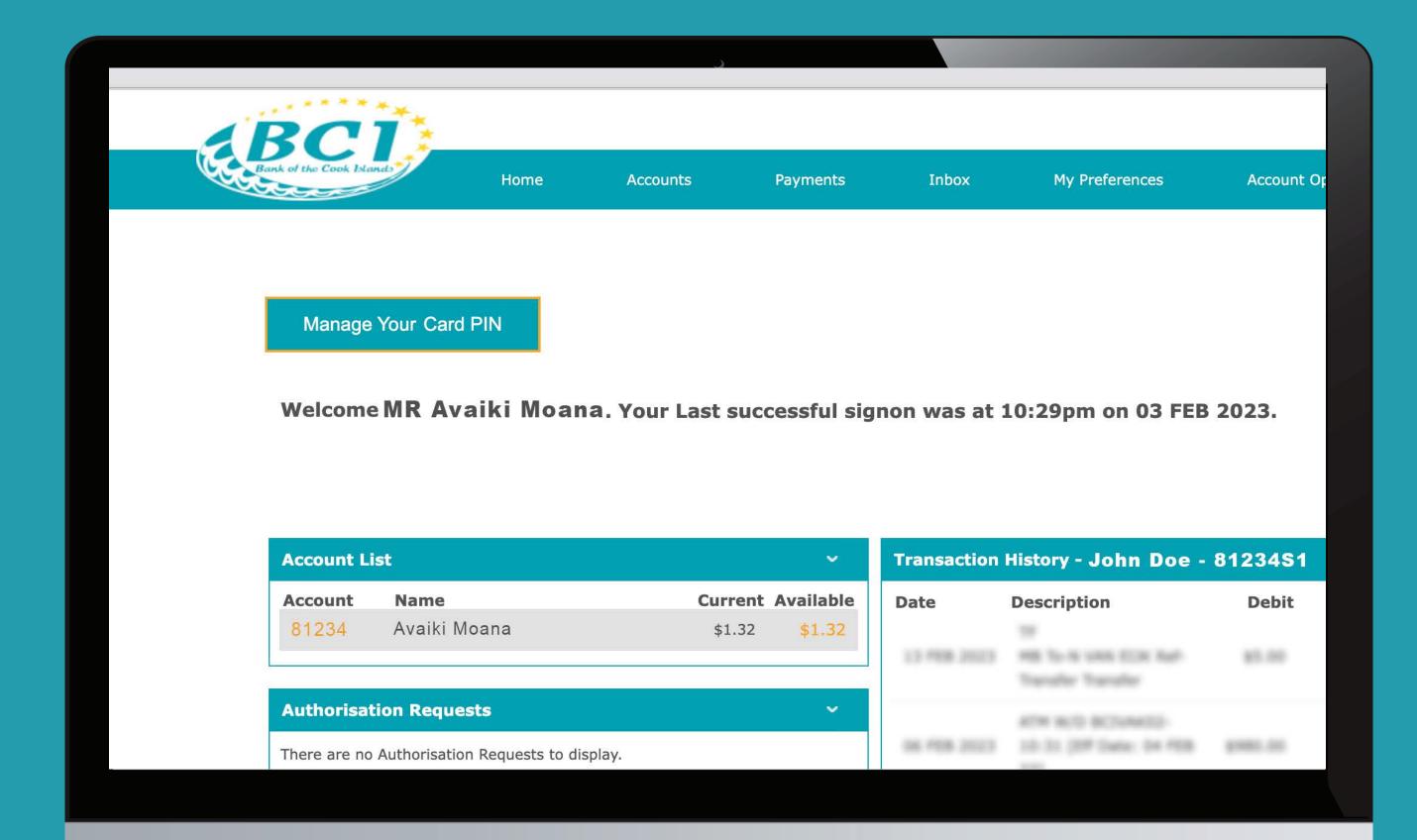
Login

BCI is upgrading its card system from November 2022, so it's very important that you update and confirm your personal contact details with us through MyIB, TakuBCI or give us a call.

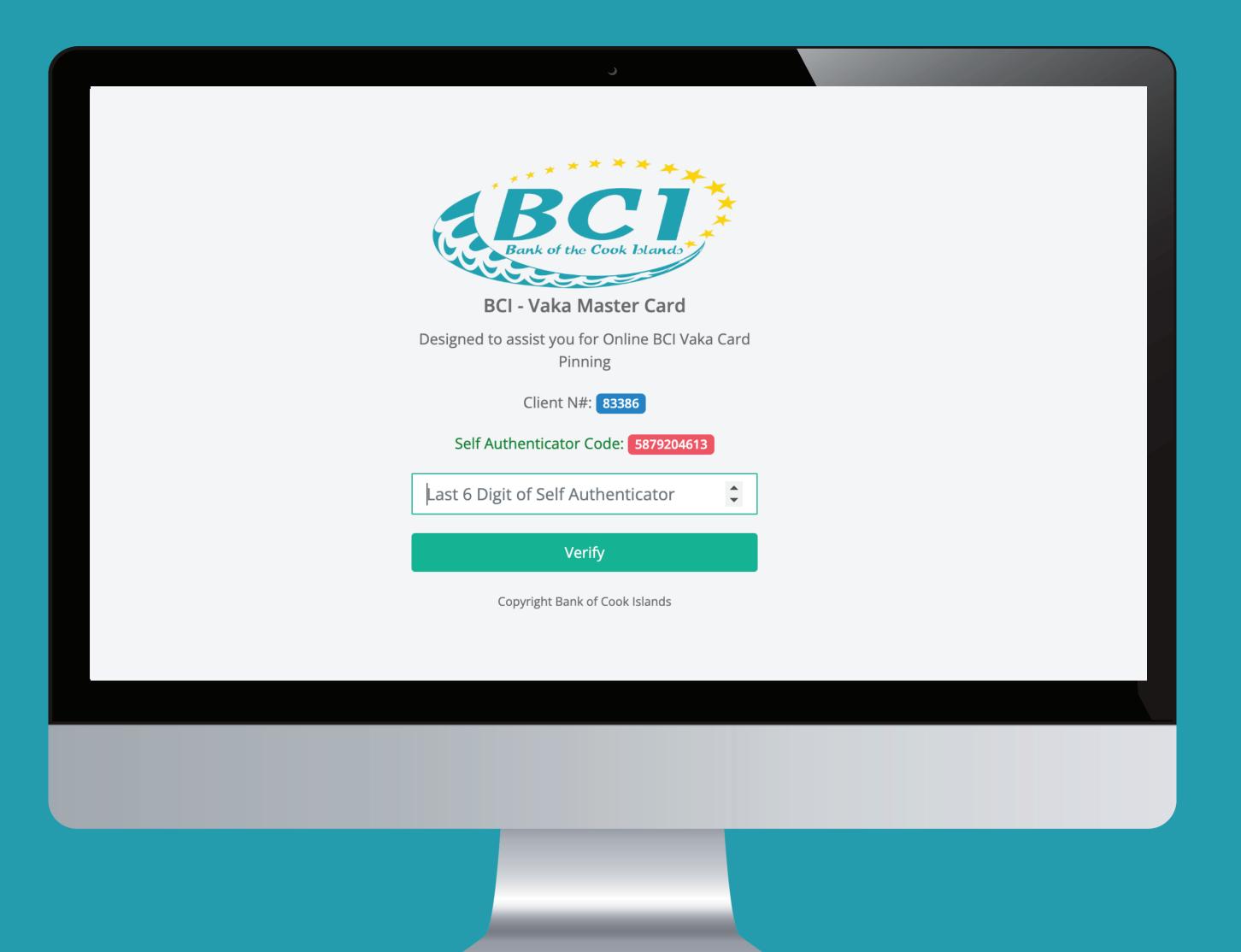
Updating your details on MyIB

In the Menu bar select 'My Preference', click on 'update contact details'. Include your mobile number and your personal email address, click Save.

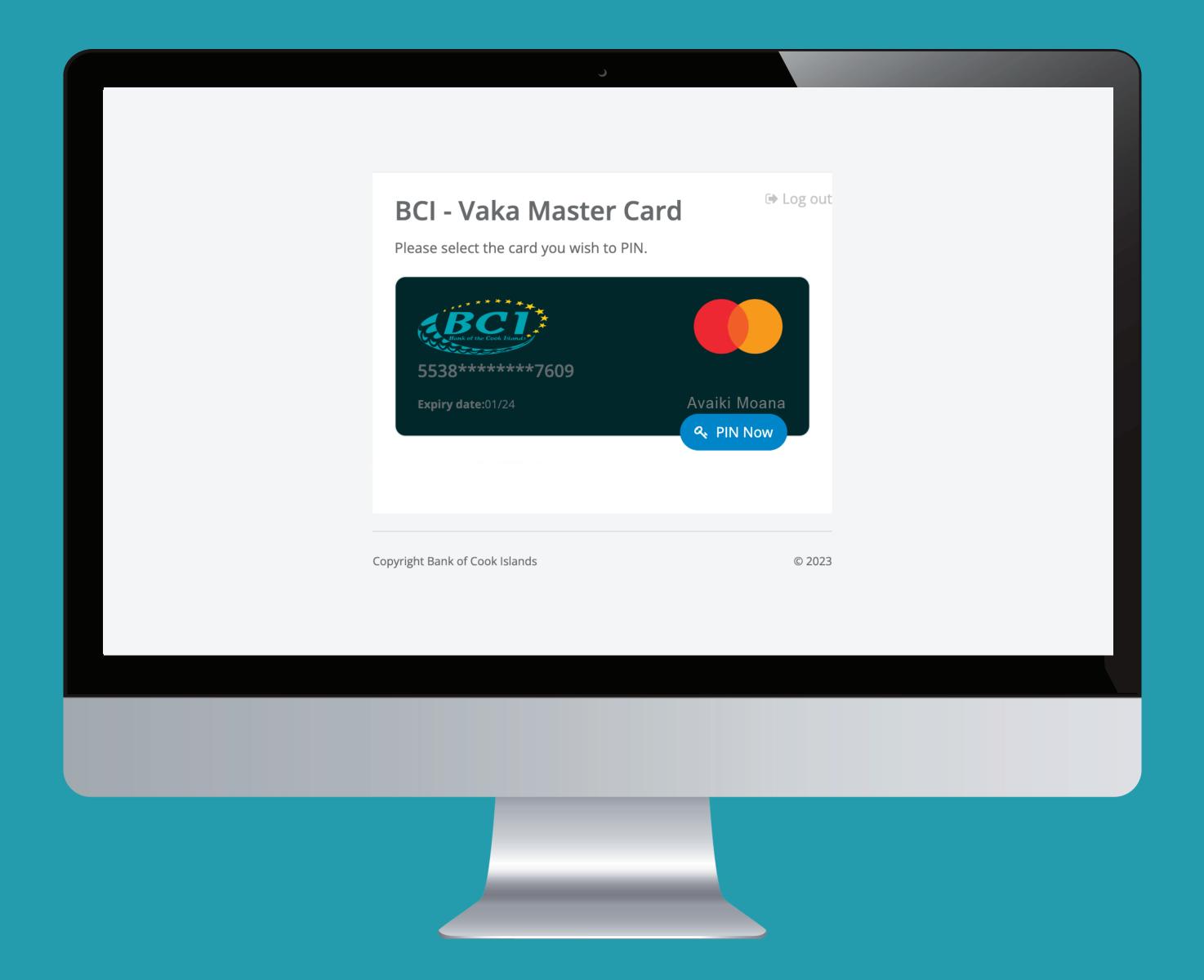
Click on Manage Your Card Pin



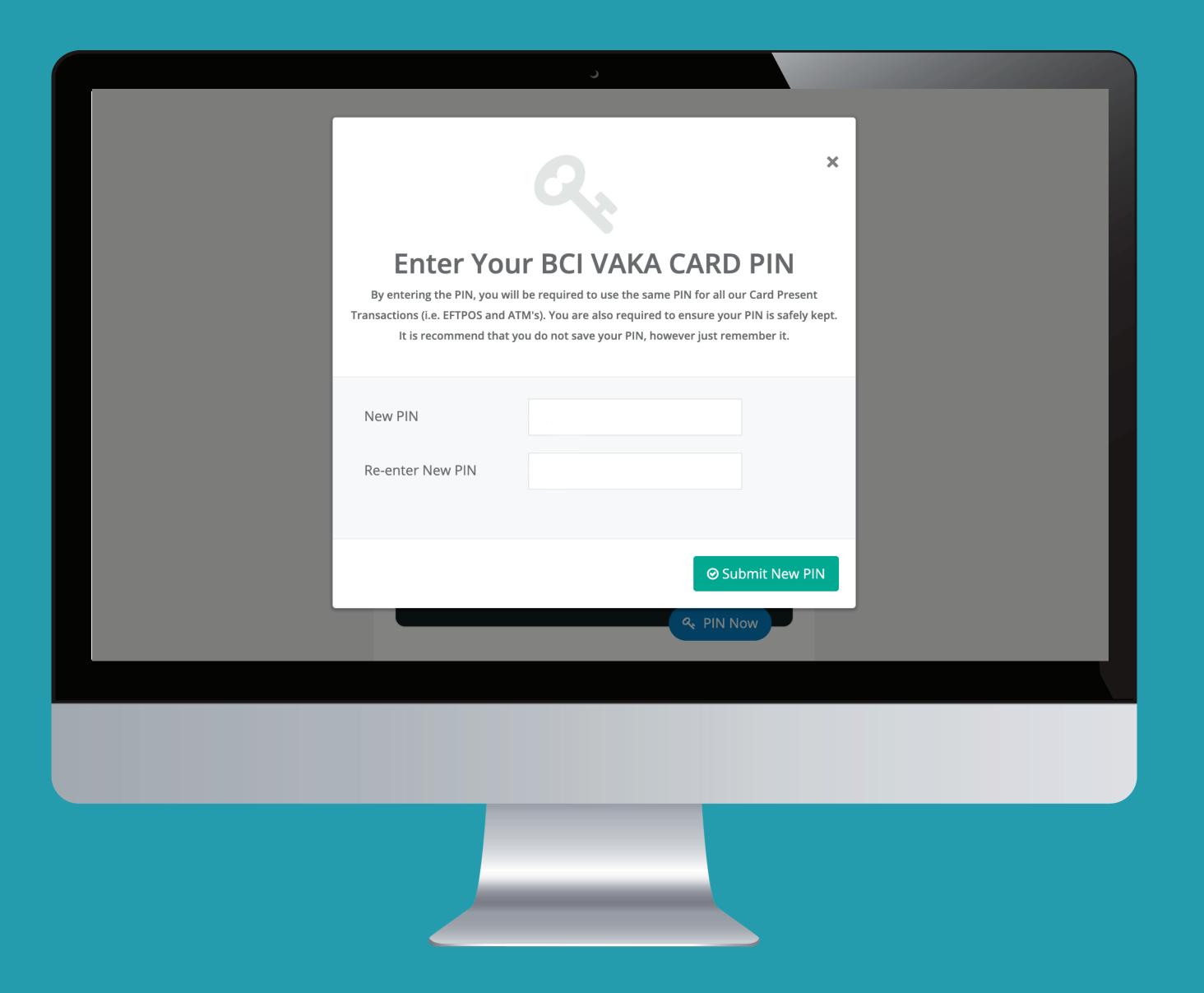
Enter in the last 6 digits of the Self Authenticator Code



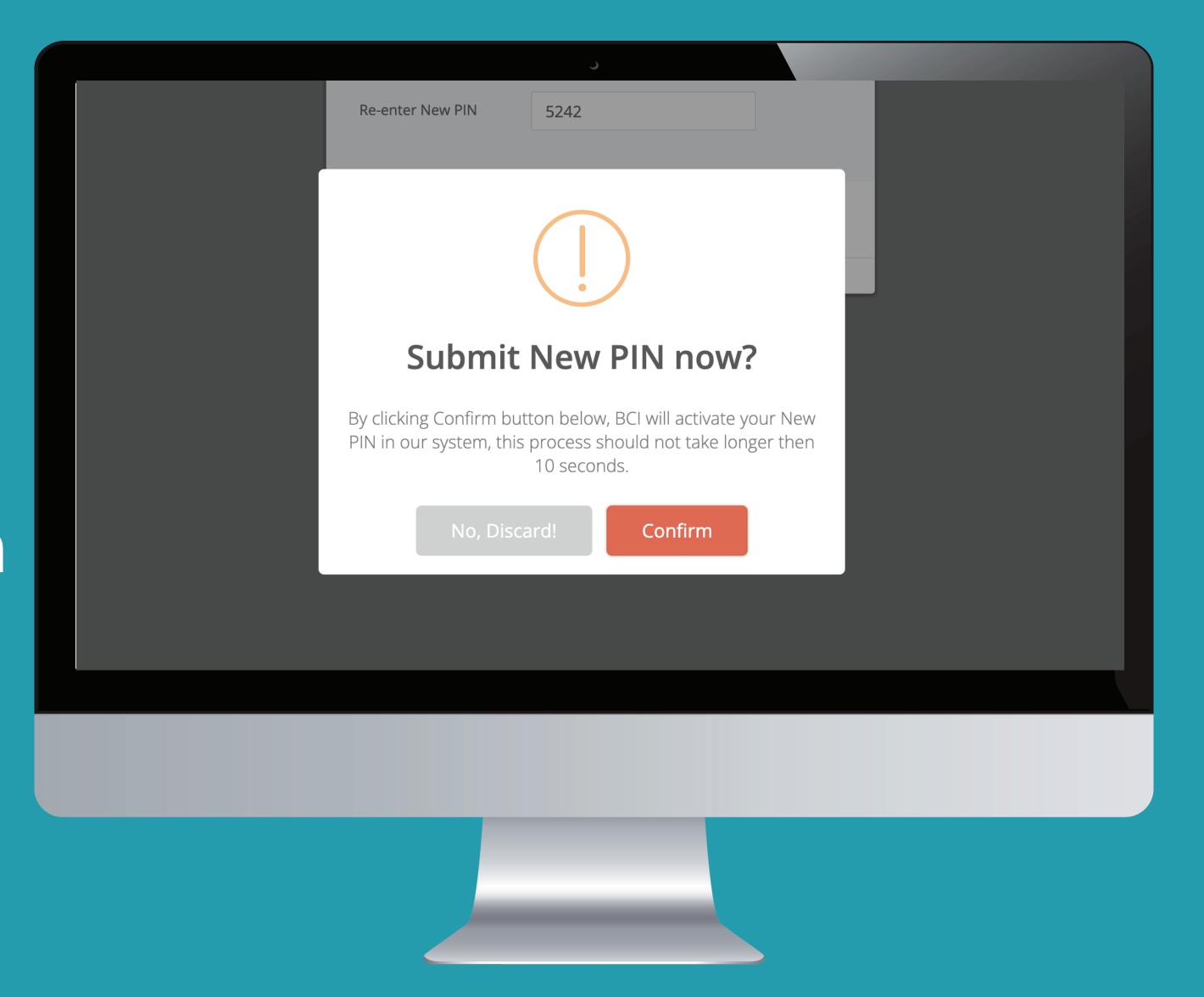
Click Pin Now



Enter your new pin



Click confirm to submit your new pin



Your New Pin has been Activated Successfully



To activate the tap and go function



First insert your card and enter your pin number when making a payment



Once all steps have been completed. Your card is now ready



The People's Bank